

# Business Management



JJ's Waste & Recycling and Associated Entities\* aim to conduct business in a manner which manages and mitigates identified business risks, to ensure protection of the environment and the health, safety and well being of all who interact with our business, while providing excellence in customer service by embracing the philosophy of continuous improvement throughout our operations.

## Business Management Goals

- o Provide quality waste management solutions and achieve excellence in customer service.
- o Maintain a robust Integrated Management System (IMS) managing quality, safety and environment standards in line with Australian Standards.
- o Provide suitable resources for all personnel to fulfil their responsibilities as set forth under this policy and the IMS.
- o Provide a safe, fair and equitable work environment.
- o Use a risk management approach to determine the risks associated with our business activities and to exercise the appropriate control over those risks.
- o Involve and consult with employees and contractors on health, safety, quality and environmental matters, including provision of education and training to enable them to undertake their tasks/business without compromising obligations and standards.
- o JJR will foster an awareness of shared responsibility and accountability for our service provision and business goals.

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J.J. Richards - Director

A handwritten signature in black ink, appearing to read 'P.B. Richards'.

P.B. Richards - Director

A handwritten signature in black ink, appearing to read 'J.M. Parsons'.

J.M. Parsons - Director

\*Associated Entities: JJ's Waste & Recycling and Pulpmaster USA.

Issue Date: October 2018 Review Date: October 2019